

Lehigh PC Medic Services		Price
610-770-7780		Updated: 10/24/2011
<b>Minimum Shop Diagnostic Fee's</b>		
	Desktop Computers	\$50.00
	Laptop Computers	\$70.00
Normally we do <b>NOT</b> charge for a diagnostic fee if you agree to go forward with the repairs. However; <b>If you do not agree</b> to Repair your computer, Diag's Fee's will apply.		
1	<b>House Calls</b> - \$100.00 for the 1st hour and \$75 per hour thereafter. Billed in 30 min. increments.	\$100 1st Hr. \$75 per Hr.
2	<b>New Computer Setup &amp; Configuration.</b> We will <i>Remove</i> all "Trail Programs" and <i>Customize Your Windows 7 Profile</i> just for you. We recommend and install both Avast Pro & Malwarebytes as our choice of Virus and Malware protection and we adjust your new computer for peak performance on start up and shut down. We also install our collection of PC Medic Tools on the Desktop to help you keep your computer clean. Includes setup of (2) User Profiles and 2 e-mail accounts.	\$50.00
3	<b>Performance Tune-Up's</b> - Recommended for Computer's 1st Tune-up This is the most time consuming process. A 38 Step process that includes Cleaning the Tower Chassis, Full Hard Drive (HD) Diagnostics, HD Sector Repair, Check System Memory and Adjust for best Performance, Delete Temp Files, Run several Malware & Virus programs, System Registry Cleaning, Create a Acronis Image Backup & More.	\$125.00
4	<b>Quick Tune Up</b> - For Computers that have been in shop within last 6 months Clean inside PC Chassis, Test HD, Check Memory, Checkdisk Utility, Adjust Start Up, Registry Cleaning, Quick Malware & Virus Scans.	\$65.00
5	<b>Service Pack Upgrade</b> Installation of the Latest Windows Service Packs - Highly Recommended	\$25 Per Service Pack
6	<b>B.C.R. - Backup, Clean and Restore/Move Personal Data</b> <b>Only Personal Data can be moved, <i>Not Applications or Programs.</i></b> We will Move your Documents, Pictures, Music, Video's, Quickbooks Data or other Application Data and E-Mail's (if applicable) to our Shop Server and Check for Viruses and Malware and clean all infections then move that Data back onto your hard drive or other location as required. Our charges for this service are based upon the amount of data being handled. <b>Minimium charge of \$25 up to 25GB and .75 per Gigabyte thereafter.</b> <b>This includes all combined data from all user profiles.</b>	\$25 up to 25Gb \$.75 Gb thereafter
7	<b>Reload Operating System with no Data Back-Up</b> Test Hard Drive, Reformat HD, Reload the current OS. <b>All Customer Data is lost.</b>	\$100.00

<b>8</b>	<b>Windows 7 Home Premium "Clean Install"</b> (No data to save. Includes Software & Licence)	<b>\$250</b>
	This method is best for customers that want a clean installation of Windows 7. All Applications and Personal data is lost. No charge to setup e-mail program of your choice.	
<b>9</b>	<b>Windows 7 Home Premium "Upgrade" for Vista</b>	<b>\$350</b>
	This is the most expensive and time consuming process. This option is for customers that do not wish to lose their Installed programs. A full cleaning is included before upgrading. No personal data or e-mail is lost.	
<b>10</b>	<b>Laptop Physical Cleaning ( Completed in 2 days )</b>	<b>\$75.00</b>
	Disassemble, Remove Dirt & Dust, Re-assemble Laptop	
<b>11</b>	<b>Laptop Special - Performance Tune-up and Physical Cleaning</b>	<b>\$175.00</b>
	This is the perfect choice if your Laptop has been running Hot. We will disamble, remove dirt and dust from the motherboard, cpu and video fans and reassemble the laptop then perform a Performance Tune-up on your Laptop.	<b>Save \$20</b>
<b>12</b>	<b>Replace Missing Laptop Keys</b>	<b>\$15.00</b>
	\$15 for the 1st key, \$10 for each additional	
<b>13</b>	<b>Replace Broken DC Jack on Laptop</b>	<b>\$150.00</b>
	This process requires the disassembly of the Laptop, Install new D/C jack and reassembly of the Laptop. Dirt and Dust removal is done at no extra charge at this time.	
<b>14</b>	<b>Emergency Data Recovery Option</b>	<b>\$100.00</b>
	This option may work for you when the hard drive is still spinning and accessible but the file system or other corruption prevents access to the data on the drive. No charge if no data can be recovered.	
<b>15</b>	<b>Acronis Restore from Back-Up</b>	<b>\$50</b>
	Test Hard Drive & Restore Image from our backup server. *** B.C.R. Optional***	
<b>16</b>	<b>Failed cleaning Attempt</b>	<b>\$50</b>
	We reserve the right to charge additional Labor when our attempts to clean a computer with a known processes fail and a Full Reload of the Operating System is required.	
<b>17</b>	<b>House Call to Pick-Up Computer</b>	<b>\$37.50</b>
	Includes disconnecting computer, brief consultation and returning computer to shop for repair.	
<b>18</b>	<b>House Call to Return Computer</b>	<b>\$37.50</b>
	Includes Professional Re-Installation of computer plus time to explain and demonstrate the computer repairs and new tools provided. (30-45 min.)	
<b>19</b>	<b>Remote Tune-Up's (Per Hour) Available to our established customers only</b>	<b>\$50</b>
	Approx. 1 Hr to review your Computer health and make any needed adjustments to improve performance.	

<b>20</b>	<b>Remote Training</b> (Per Hour) Available to our established customers only	<b>\$50</b>
	You pick the topic of Interest. We can set up a new e-mail account, cover PC Maintenance and set up desktop icons to fit your requirements.	
<b>21</b>	<b>Remote Telephone Support</b> <b>\$15 min or .83 per min.</b>	<b>\$15/\$.83</b>
	For our established customers only.	
<b>22</b>	<b>On-Site Training - 2 Hours minimum required</b>	<b>\$125</b>
	Set up new E-Mail Accounts, send or store Pics & Attachments, organize Documents, discuss PC Maintenance such as Virus & Malware Scans, Hard Drive Utilities Ex: Check Disk & Defrag, plus Backup strategies.	
<b>23</b>	<b>Senior Discount's</b> (Age 65 & Up)	<b>10%</b>
	10% on all Repairs or - \$50 Pick Up & Delivery	
<b>24</b>	<b>Military Discount (Must Provide proof of Active Military Service)</b>	<b>20%</b>